



Start a food business in Orleans County

Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health)

Phone (585) 589-3278.

<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>

What's different in Orleans County

Nothing local beyond New York law that we could confirm. Everything below is the state's rule, and Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health) is who to ask.

Open a restaurant, step by step

In order. Do them top to bottom.

☐ 1. Get workers' compensation and paid family leave coverage

New York issues no food service permit until this coverage is in place.

Who: Your insurance carrier.

Source: NYSDOH, Regulations for Food Service Establishments.

https://www.health.ny.gov/environmental/indoors/food_safety/regs.htm

☐ 2. Send plans if your health department asks

The office that issues your permit may ask for sketches or plans of the layout, equipment, plumbing and ventilation before you build.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health).

<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>.

Bring: Sketches or plans: floor layout, equipment, plumbing, ventilation.

When: Before you build or remodel.

Source: 10 NYCRR 14-1.191. <https://regs.health.ny.gov/content/section-14-1191-pre-operational-review>

☐ 3. Get your Certificate of Authority (sales tax)

You sell taxable food and drinks, so you register with the New York Tax Department before you start.

Who: New York State Department of Taxation and Finance.

Source: NYS Tax Department, sales tax registration. <https://www.tax.ny.gov/bus/st/register.htm>

☐ 4. Ask your town, city or village about local licenses

Some places license food businesses or need a certificate of occupancy. We haven't read your town's rule.

Confirm with your town, city or village hall. Phone (585) 589-3278.

☐ 5. Apply for your food service permit, at least 21 days before you open

New York law: the application goes in at least 21 days before you start. Permits last up to 2 years.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health).

<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>.

When: At least 21 days before you open.

Source: 10 NYCRR 14-1.190, 14-1.192.

<https://regs.health.ny.gov/content/section-14-1190-permits-application-fees-issuance-inspection>

☐ 6. Fire and building sign-off

Hoods, extinguishers and occupancy are your fire and building officials'. We haven't read your town's rule.

Confirm with your town, city or village hall. Phone (585) 589-3278.

- ☐ **7. If you'll serve alcohol: a State Liquor Authority license**
An on-premises license from the SLA. Give your town, city or community board 30 days' notice first, and post the SLA notice at your entrance.
Who: New York State Liquor Authority.
Source: NYS Liquor Authority, Get a License. <https://sla.ny.gov/get-license>
- ☐ **8. Your opening inspection**
Your health department inspects before or soon after the permit. Ask how to book it.
Confirm with Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health). Phone (585) 589-3278.
- ☐ **9. At least one certified person for your place**
Plus a certified food handler or manager present at all operating times.
Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health). Phone (585) 589-3278.
Source: Orleans County food training guidelines.
<https://www.geneseeny.gov/files/content/county/vv/21/gohealth/home/programs-and-services/environmental-health/permitted-facilities/orleans-county-food-training-guidelines.pdf>
- ☐ **10. Put up the required signs**
New York: the permit where customers see it, a handwashing sign at every employee sink, the choking poster, the staff allergen notice, "No Smoking" signs, and an allergen line on every menu.
Who: You.
Source: 10 NYCRR 14-1.190, 14-1.143; Public Health Law 1352-b, 1356, 1399-p; NYSDOH signage.
<https://regs.health.ny.gov/content/section-14-1190-permits-application-fees-issuance-inspection>

Open a coffee shop, step by step

- ☐ **1. Get workers' compensation and paid family leave coverage**
New York issues no food service permit until this coverage is in place.
Who: Your insurance carrier.
Source: NYSDOH, Regulations for Food Service Establishments.
https://www.health.ny.gov/environmental/indoors/food_safety/regs.htm
- ☐ **2. Send plans if your health department asks**
The office that issues your permit may ask for sketches or plans of the layout, equipment, plumbing and ventilation before you build.
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Bring: Sketches or plans: floor layout, equipment, plumbing, ventilation.
When: Before you build or remodel.
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You sell taxable food and drinks, so you register with the New York Tax Department before you start.
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Source: NYS Tax Department, sales tax registration. <https://www.tax.ny.gov/bus/st/register.htm>
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Confirm with your town, city or village hall. Phone (585) 589-3278.
- ☐ **5. Apply for your food service permit, at least 21 days before you open**
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Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health).
<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>.

When: At least 21 days before you open.

Source: 10 NYCRR 14-1.190, 14-1.192.

<https://regs.health.ny.gov/content/section-14-1190-permits-application-fees-issuance-inspection>

☐ **6. Fire and building sign-off**

Hoods, extinguishers and occupancy are your fire and building officials'. We haven't read your town's rule.

Confirm with your town, city or village hall. Phone (585) 589-3278.

☐ **7. If you'll serve alcohol: a State Liquor Authority license**

An on-premises license from the SLA. Give your town, city or community board 30 days' notice first, and post the SLA notice at your entrance.

Who: New York State Liquor Authority.

Source: NYS Liquor Authority, Get a License. <https://sla.ny.gov/get-license>

☐ **8. Your opening inspection**

Your health department inspects before or soon after the permit. Ask how to book it.

Confirm with Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health). Phone (585) 589-3278.

☐ **9. At least one certified person for your place**

Plus a certified food handler or manager present at all operating times.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health). Phone (585) 589-3278.

Source: Orleans County food training guidelines.

<https://www.geneseeny.gov/files/content/county/v/21/gohealth/home/programs-and-services/environmental-health/permitted-facilities/orleans-county-food-training-guidelines.pdf>

☐ **10. Put up the required signs**

New York: the permit where customers see it, a handwashing sign at every employee sink, the choking poster, the staff allergen notice, "No Smoking" signs, and an allergen line on every menu.

Who: You.

Source: 10 NYCRR 14-1.190, 14-1.143; Public Health Law 1352-b, 1356, 1399-p; NYSDOH signage.

<https://regs.health.ny.gov/content/section-14-1190-permits-application-fees-issuance-inspection>

Open a food truck, step by step

☐ **1. Get workers' compensation and paid family leave coverage**

New York issues no food service permit until this coverage is in place.

Who: Your insurance carrier.

Source: NYSDOH, Regulations for Food Service Establishments.

https://www.health.ny.gov/environmental/indoors/food_safety/regs.htm

☐ **2. Send plans if your health department asks**

The office that issues your permit may ask for sketches or plans of the layout, equipment, plumbing and ventilation before you build.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health).

<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>.

Bring: Sketches or plans: floor layout, equipment, plumbing, ventilation.

When: Before you build or remodel.

Source: 10 NYCRR 14-1.191. <https://regs.health.ny.gov/content/section-14-1191-pre-operational-review>

☐ **3. Get your Certificate of Authority (sales tax)**

You sell taxable food and drinks, so you register with the New York Tax Department before you start.

Who: New York State Department of Taxation and Finance.

Source: NYS Tax Department, sales tax registration. <https://www.tax.ny.gov/bus/st/register.htm>

- ☐ **4. Ask your town, city or village about local licenses**

Some places license food businesses or need a certificate of occupancy. We haven't read your town's rule. Confirm with your town, city or village hall. Phone (585) 589-3278.
- ☐ **5. Line up your commissary**

New York law: a truck or pushcart is serviced only at a commissary: pushcarts every day, trucks at least every 72 hours.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health).

<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>.

Source: 10 NYCRR 14-4.95. <https://regs.health.ny.gov/content/section-14-495-commissaries>
- ☐ **6. Get your mobile food service permit**

A truck or pushcart needs its own permit from your health department.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health).

<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>.

Source: 10 NYCRR Subpart 14-4. <https://regs.health.ny.gov/content/section-14-495-commissaries>
- ☐ **7. Fire and building sign-off**

Hoods, extinguishers and occupancy are your fire and building officials'. We haven't read your town's rule. Confirm with your town, city or village hall. Phone (585) 589-3278.
- ☐ **8. Your opening inspection**

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Confirm with Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health). Phone (585) 589-3278.
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Plus a certified food handler or manager present at all operating times.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health). Phone (585) 589-3278.

Source: Orleans County food training guidelines.

<https://www.geneseeny.gov/files/content/county/v/21/gohealth/home/programs-and-services/environmental-health/permitted-facilities/orleans-county-food-training-guidelines.pdf>
- ☐ **10. Put up the required signs**

New York: the permit where customers see it, a handwashing sign at every employee sink, the choking poster, the staff allergen notice, "No Smoking" signs, and an allergen line on every menu.

Who: You.

Source: 10 NYCRR 14-1.190, 14-1.143; Public Health Law 1352-b, 1356, 1399-p; NYSDOH signage.

<https://regs.health.ny.gov/content/section-14-1190-permits-application-fees-issuance-inspection>

Open an event booth, step by step

- ☐ **1. Get workers' compensation and paid family leave coverage**

New York issues no food service permit until this coverage is in place.

Who: Your insurance carrier.

Source: NYSDOH, Regulations for Food Service Establishments.

https://www.health.ny.gov/environmental/indoors/food_safety/regs.htm
- ☐ **2. Get your Certificate of Authority (sales tax)**

You sell taxable food and drinks, so you register with the New York Tax Department before you start.

Who: New York State Department of Taxation and Finance.

Source: NYS Tax Department, sales tax registration. <https://www.tax.ny.gov/bus/st/register.htm>

☐ **3. Ask your town, city or village about local licenses**

Some places license food businesses or need a certificate of occupancy. We haven't read your town's rule. Confirm with your town, city or village hall. Phone (585) 589-3278.

☐ **4. Get a temporary food service permit for the event**

A booth at one event (up to 14 days in a row) needs a temporary permit. Your health department says how far ahead.

Who: Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health).

<https://www.geneseeny.gov/gohealth/Home/Programs-and-Services/Environmental-Health/Permitted-Facilities>.

When: Before the event.

Source: 10 NYCRR 14-2.1.

<https://regs.health.ny.gov/content/section-14-21-definition-temporary-food-service-establishment-and-frozen-desserts>

☐ **5. Put up the required signs**

New York: the permit where customers see it, a handwashing sign at every employee sink, the choking poster, the staff allergen notice, "No Smoking" signs, and an allergen line on every menu.

Who: You.

Source: 10 NYCRR 14-1.190, 14-1.143; Public Health Law 1352-b, 1356, 1399-p; NYSDOH signage.

<https://regs.health.ny.gov/content/section-14-1190-permits-application-fees-issuance-inspection>

Register as a home processor (shelf-stable foods), step by step

☐ **1. Register as a home processor (shelf-stable foods)**

A home processor registers with the NYS Department of Agriculture and Markets (no fee) to make approved shelf-stable foods at home. It isn't a restaurant permit.

Who: NYS Department of Agriculture and Markets.

Source: NYS Agriculture and Markets, Home Processing. <https://agriculture.ny.gov/food-safety/home-processing>

☐ **2. Get your Certificate of Authority (sales tax)**

You sell taxable food and drinks, so you register with the New York Tax Department before you start.

Who: New York State Department of Taxation and Finance.

Source: NYS Tax Department, sales tax registration. <https://www.tax.ny.gov/bus/st/register.htm>

☐ **3. Ask your town, city or village about local licenses**

Some places license food businesses or need a certificate of occupancy. We haven't read your town's rule. Confirm with your town, city or village hall. Phone (585) 589-3278.

Orleans County at a glance

- Inspection scoring: No grade or placard found
- Home kitchens: New York has no home kitchen meals permit. A food business that isn't a registered home processor needs a food service permit, and the home kitchen can't be used.
- Food handler card: No food handler card required by state law.

Sources checked October 2, 2026. Informational only, not legal advice. Confirm with Orleans County Health Department, Environmental Health Division (joint Genesee and Orleans County Health Departments, one Board of Health) before you spend money.



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